

# WSSSEN

## Social Enterprise of the Month

### ICIS : information for life

ICIS : information for life was founded in 1994 as a freephone independent service for information on support related to disability. The service was developed by a multi-agency steering group, and helped meet the requirements of the 1990 Community Care Act that had tasked local authorities with a statutory duty to make it easy for people to find help.

ICIS provides access to a huge range of services through their Enquiry Line and also through information contained on their website, and directories they create for other providers. With the advancement and availability of technology, ICIS has increasingly provided information and services via their own website and via other websites they help develop.

By gathering, maintaining and providing information ICIS aims to support the wellbeing and independence of all people, increase choice, and promote the many groups, services and opportunities that exist for people in West Sussex.

#### ICIS are committed to:

- Providing a good quality information resource that is responsive to social change and available to people needing help
- Responding with appropriate information to the best of their ability
- Providing an impartial, confidential service for all people
- Actively supporting equal opportunity for all

They hold information on services that can support many day-to-day circumstances, such as disability and medical conditions, poverty, age, language barriers, rural isolation, caring concerns, family and relationship issues, and social exclusion. All of these situations can impact on a person's quality of life and ability to access a service and it is ICIS' aim to pro-actively gather information that can help support all potential need.

ICIS also utilise their skills and database management techniques for the benefit and support of a number of other services. They produce and maintain website content and information directories for services such as WSSSEN, the West Sussex Carers Online website, the Reach Out/Communic8 website, Wellspring, West Sussex Supporting People Housing Directory, and the Mid Sussex Wellbeing website.

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**Enquiry line:** 0800 859929 (freephone) or 01903 859929

**Website:** <http://www.icis-info4life.org.uk>

